



# \* Parent Satisfaction Survey

- \* Online form sent via Constant Contact after the end of each session
- \* Included both statistical and open comment questions
- \* Over 125 Parents responded
- \* A diverse demographic responded (good!)

**Parent Feedback Survey**

Please take a few moments to complete this survey. We'd like to use your feedback to improve the Geneva Glen experience for our campers.

Which session did your child attend? \*

Myths and Magic

Your child is a: \*

Boy

Girl

Multiple Children / Both

How old is your child/children who attend Geneva Glen? \*

\_\_\_\_\_

Has your child attended Geneva Glen before this summer?

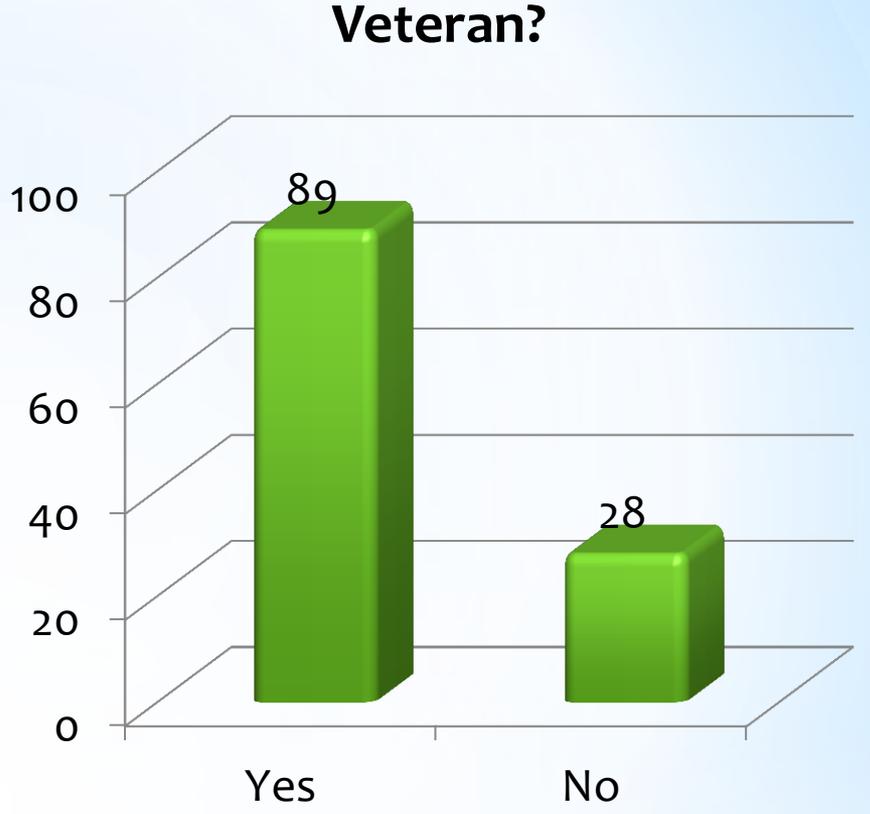
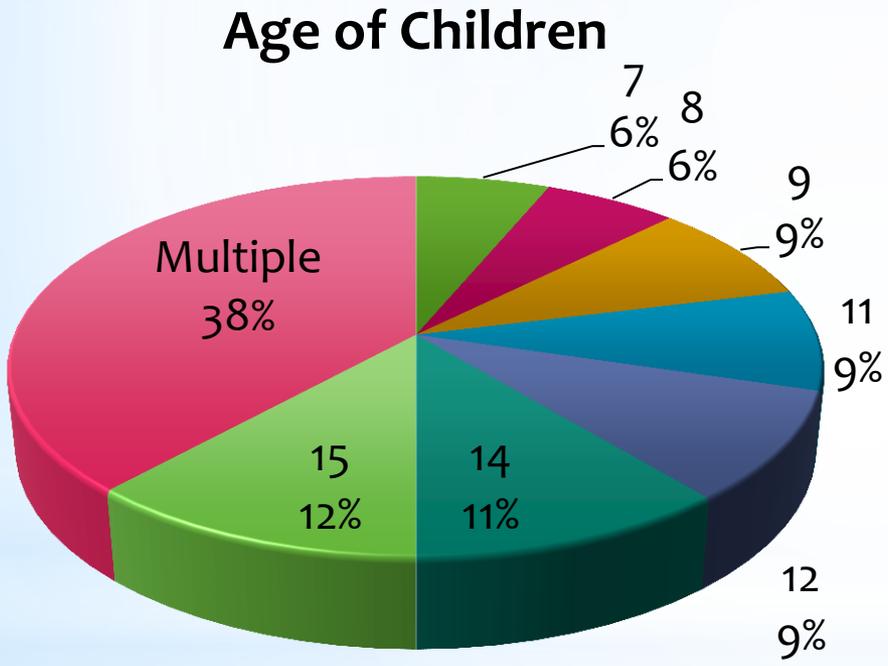
No

Yes

How satisfied are you with the following aspects of camp this summer?

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied
Your child's experience	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Satisfaction with Geneva Glen in regards to price?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Satisfaction with Geneva Glen in regards to value?	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Registration Process	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Check-in / Check-out	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Counselors were well-trained and professional	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Overall quality of your relationship with Geneva Glen, considering all of _____	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

# \* Parent Satisfaction Survey

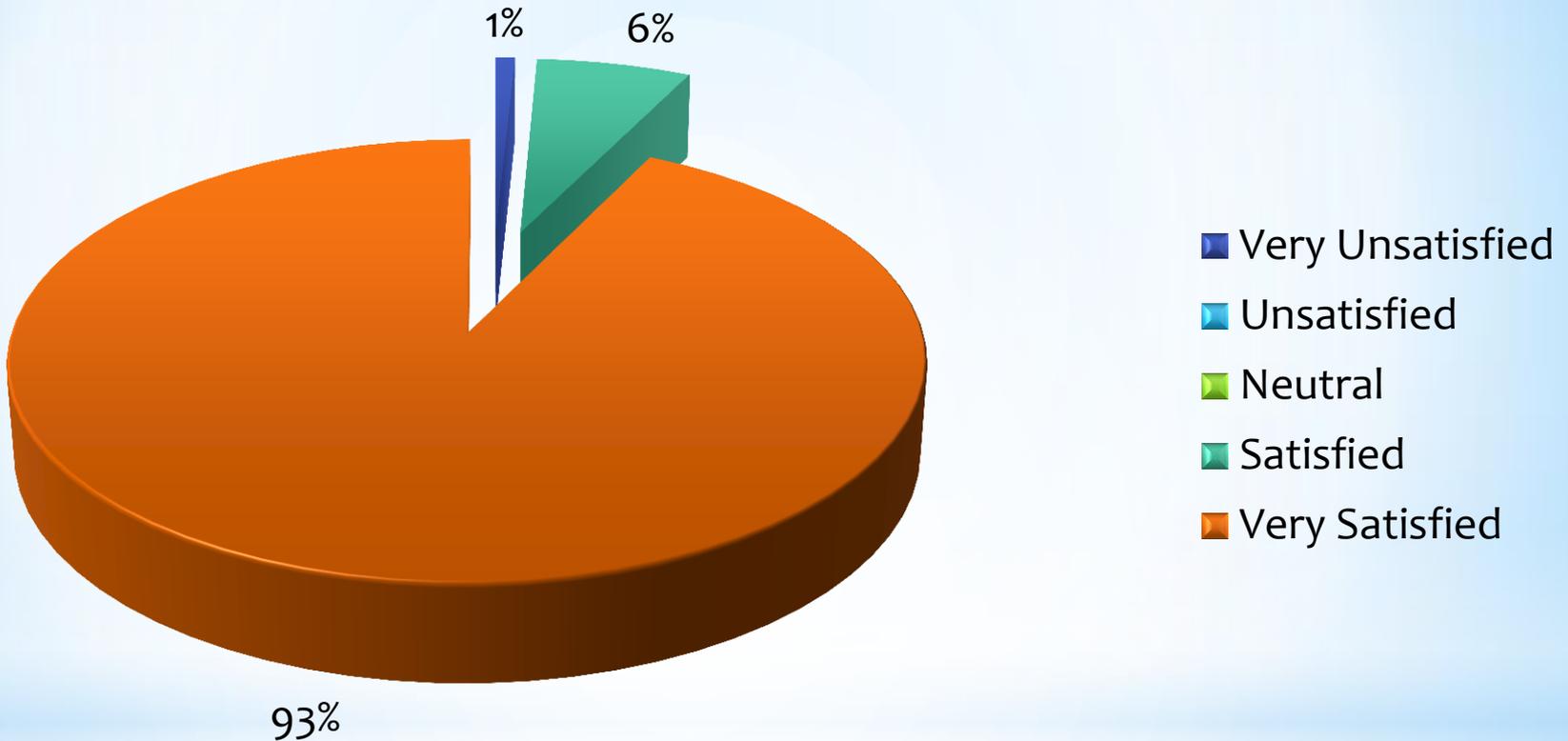


# \* Parent Satisfaction Survey

- \* How satisfied are you with the following aspect of camp this summer?
  - \* Your child's experience
  - \* Satisfaction with Geneva Glen in regards to price?
  - \* Satisfaction with Geneva Glen in regards to value?
  - \* Registration Process
  - \* Check-in / Check-out
  - \* Counselors were well trained and professional
  - \* Overall quality of your relationship with GG, considering all of your experience with us?
  - \* Overall Satisfaction

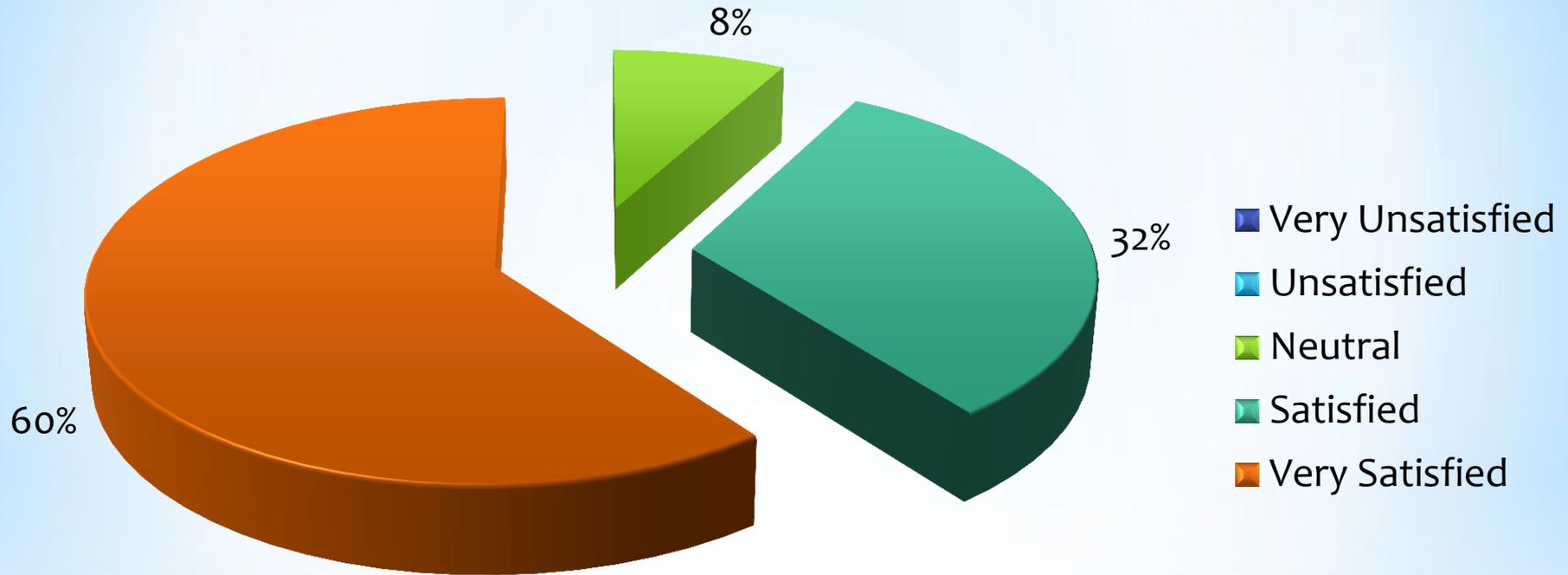
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## Your Child's Experience



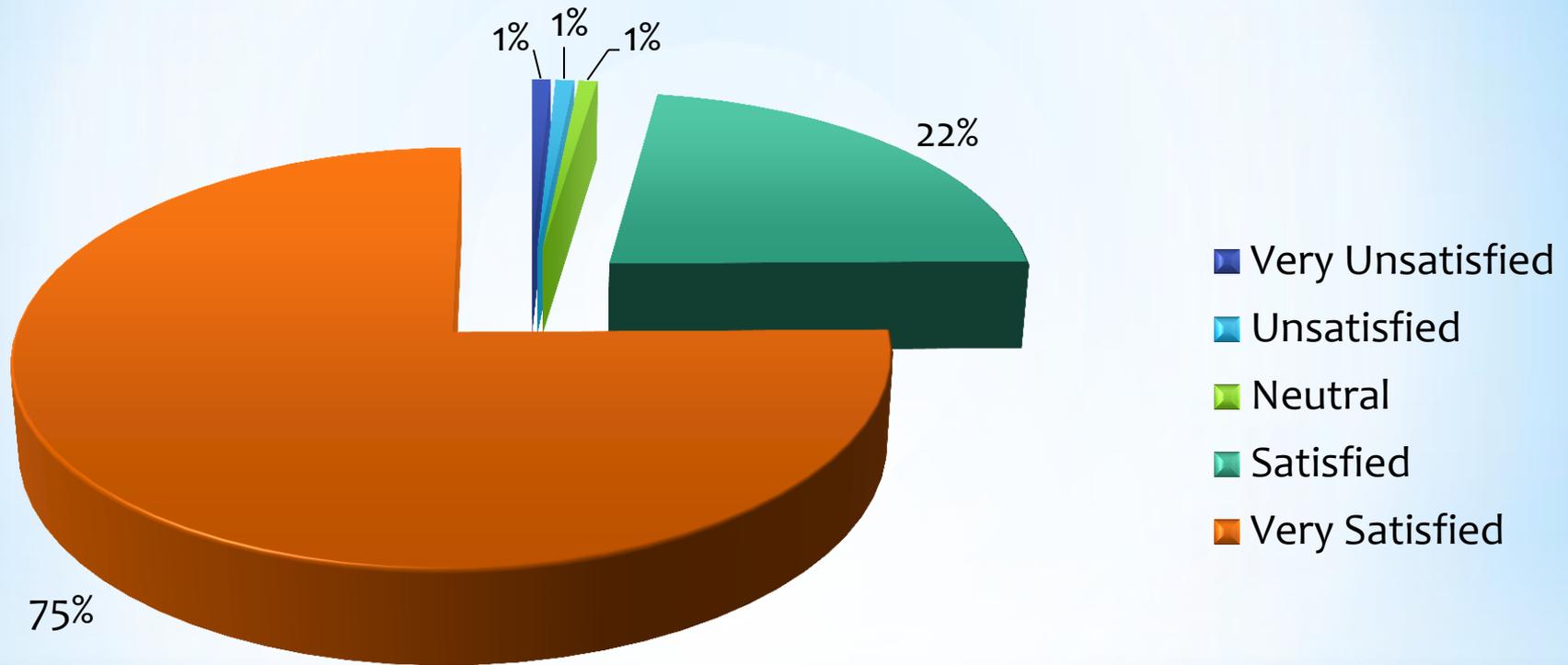
\* Parent Satisfaction Survey

## Satisfaction with Geneva Glen in regards to price?



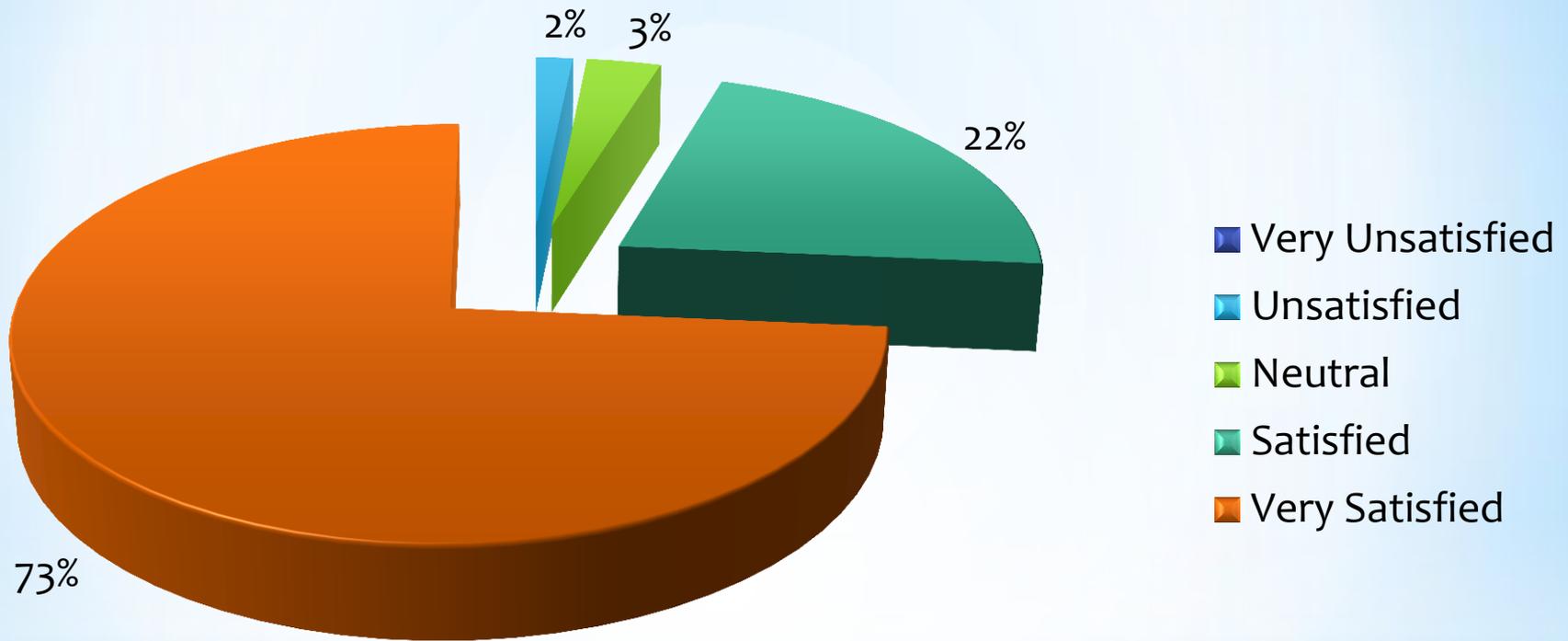
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## Satisfaction with Geneva Glen in regards to value?



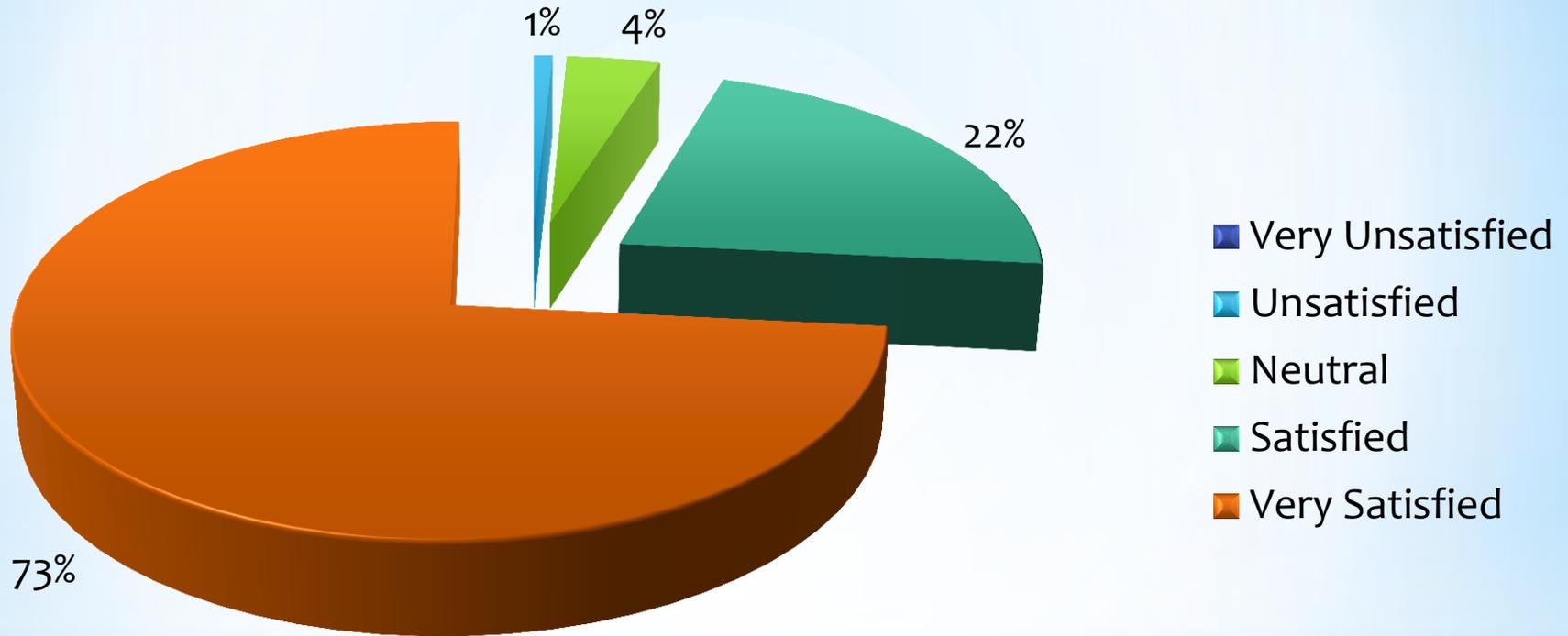
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## Registration Process



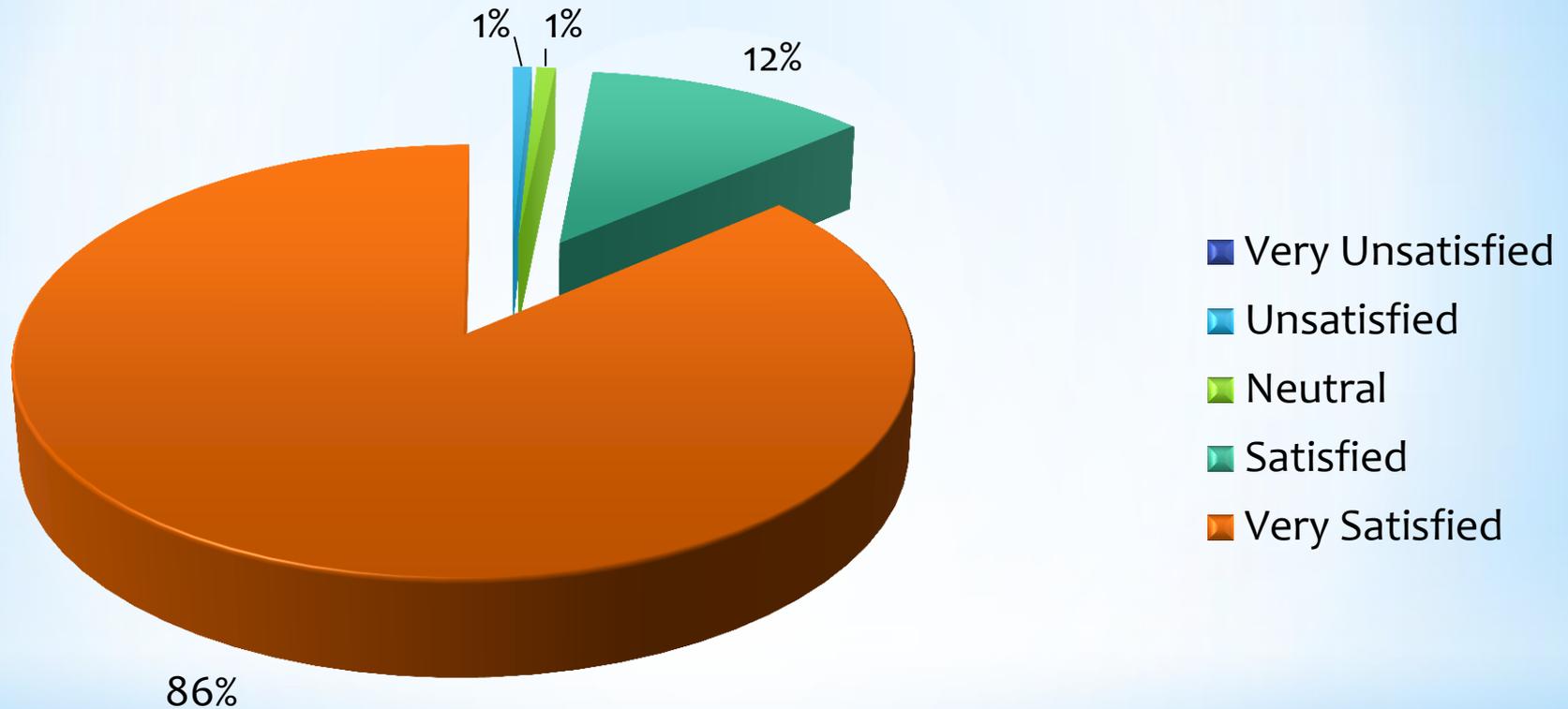
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## Check-in / Check-out



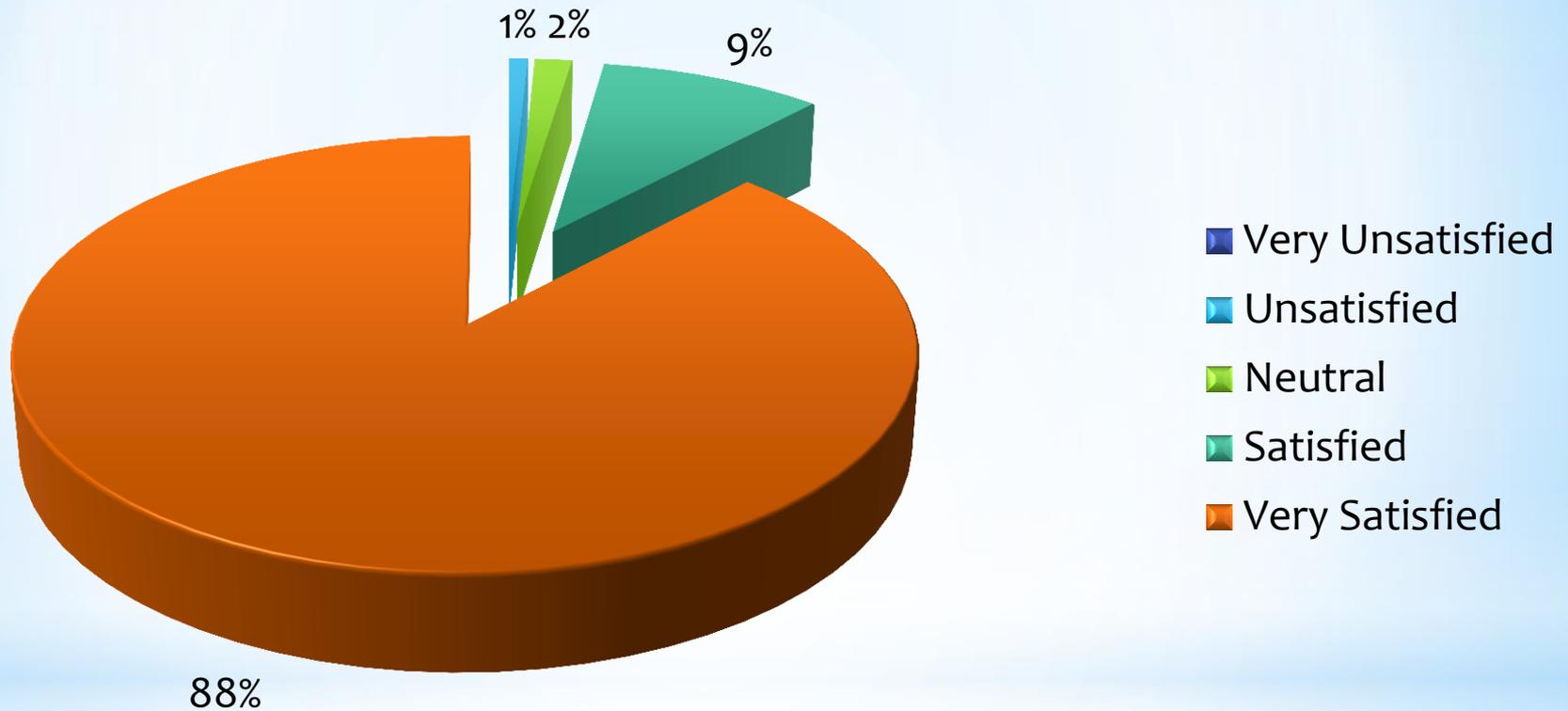
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## Counselors were well-trained and professional



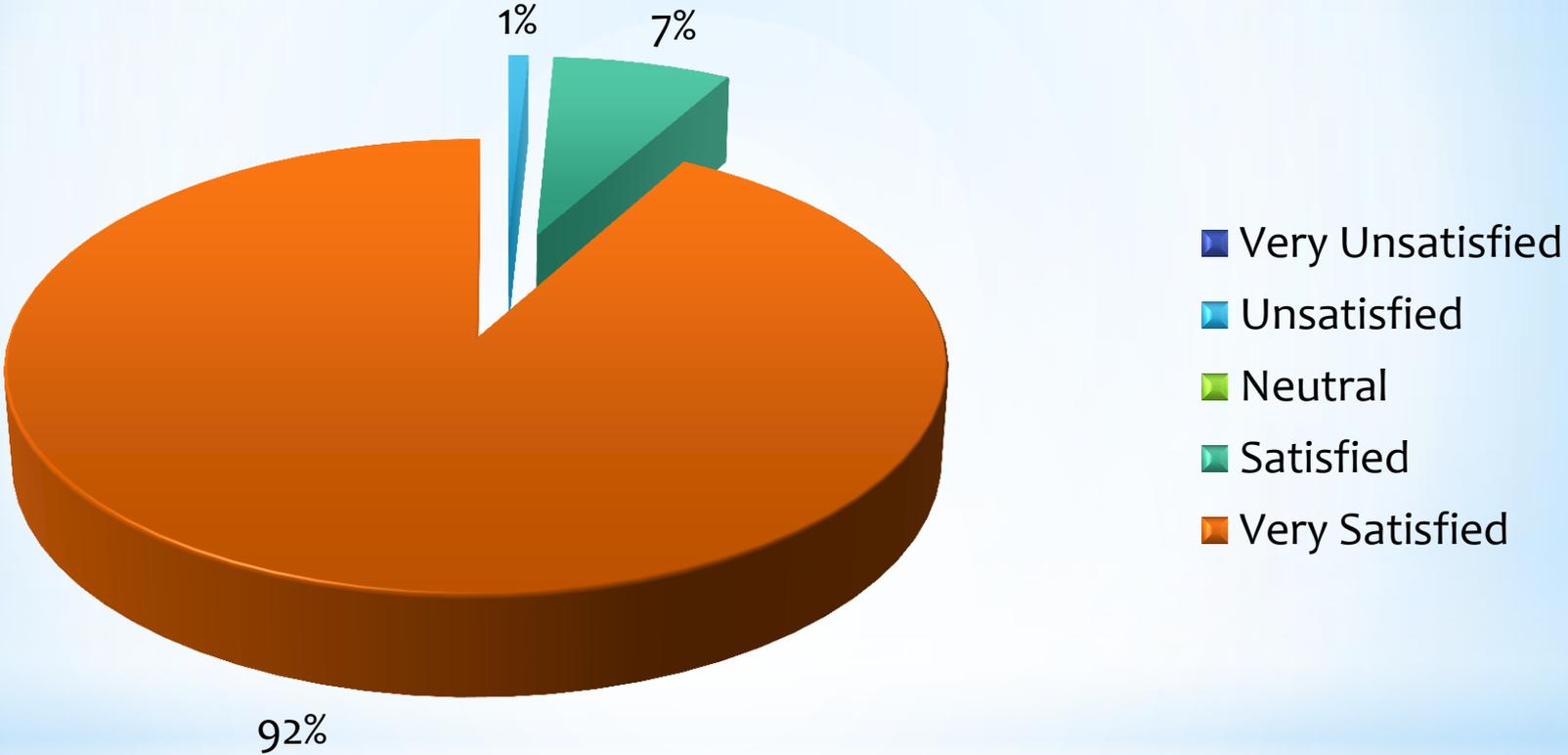
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# Overall quality of your relationship with Geneva Glen, considering all of your experiences with us?



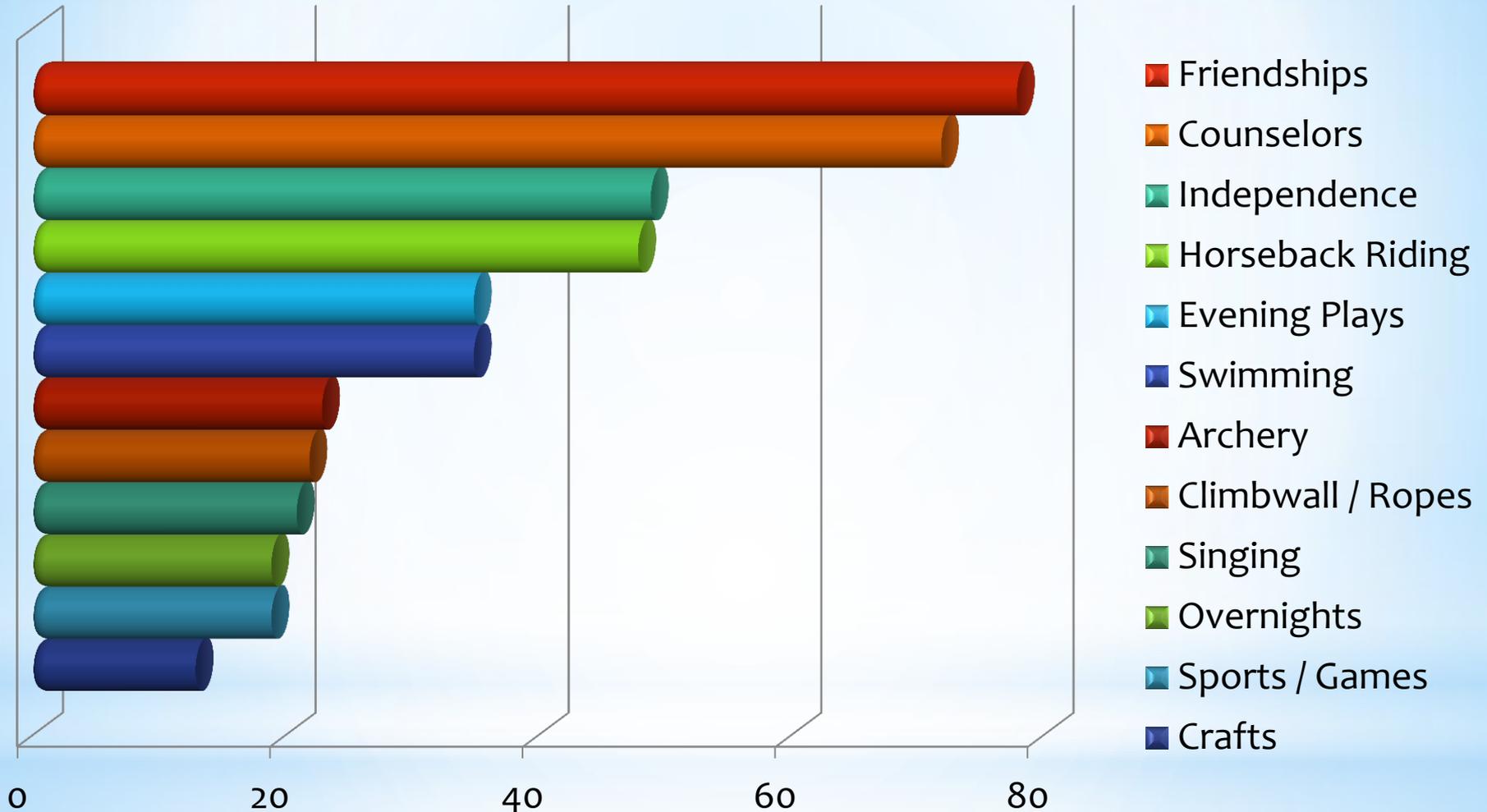
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# Overall Satisfaction



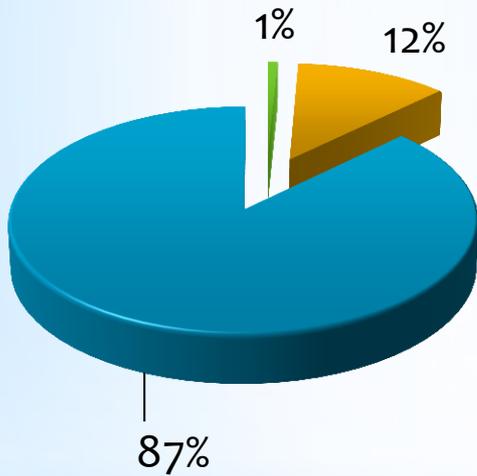
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## Counts of Favorites Things from camp this summer



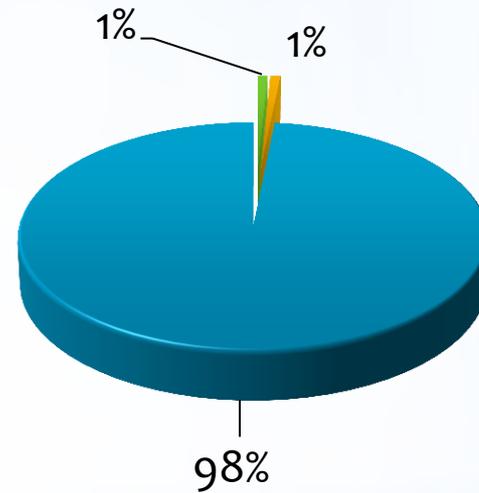
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**Will you sign your child / children up for Geneva Glen next year?**



- Probably Not
- Maybe, Maybe Not
- Likely
- Definitely!

**How likely are you to recommend Geneva Glen to a friend or relative?**



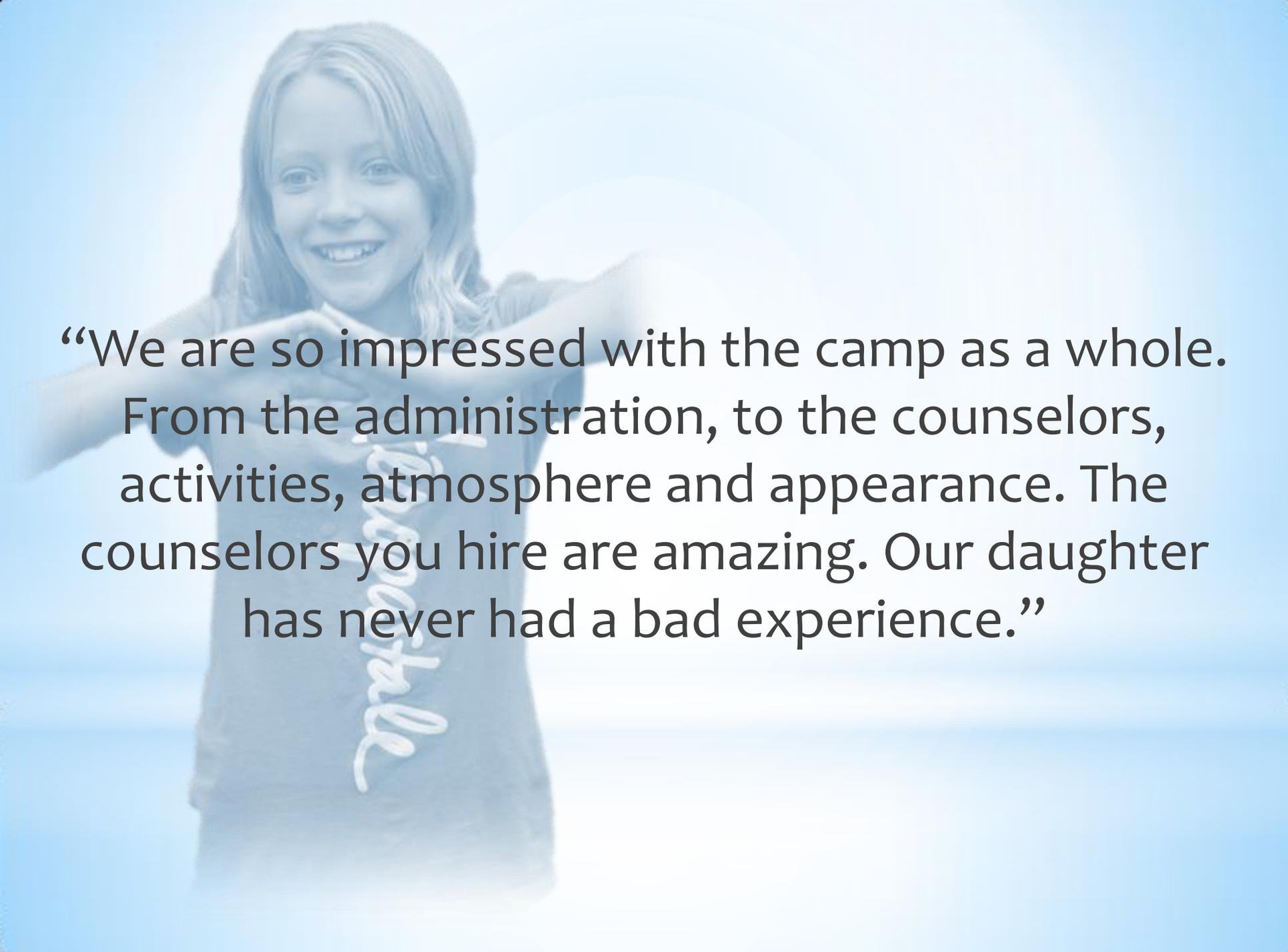
- I Probably Won't
- Maybe, Maybe Not
- Likely
- Very Likely

\* **Parent Satisfaction Survey**

**What parents say...**

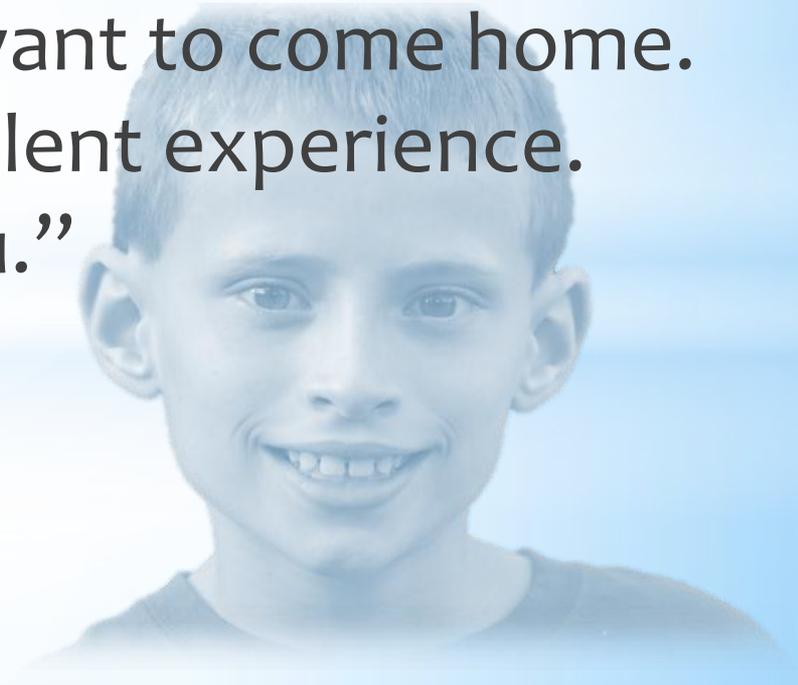
“This was my daughters first time to attend sleep away camp and she "had a blast"! ...those were some of the first words out of her mouth when I picked her up followed by "can I come back again this summer?.. " - you all are doing something right, thank you!”

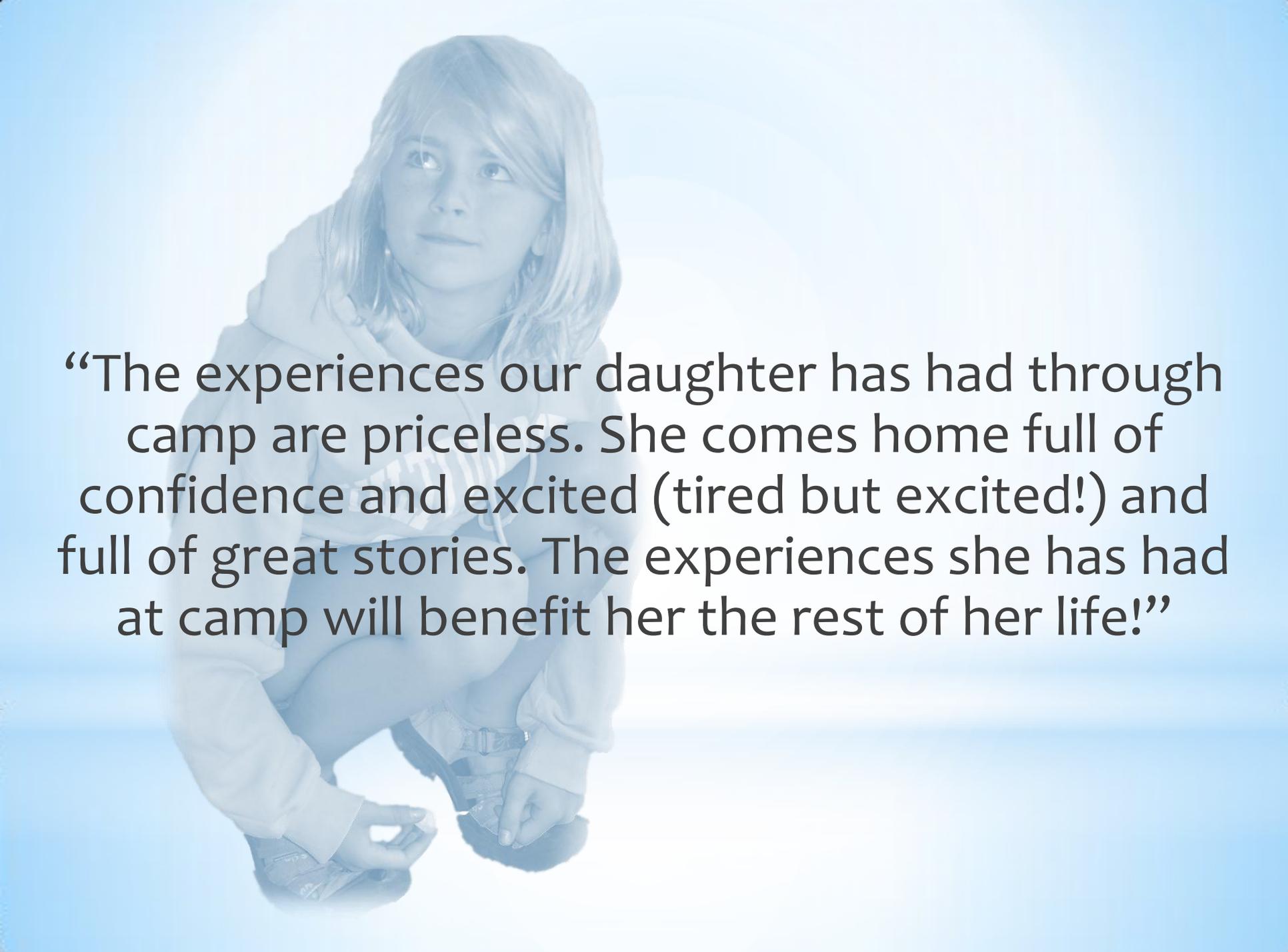


A young girl with blonde hair, smiling and holding a white object, possibly a piece of paper or a small object, against a bright blue background. The image is semi-transparent, allowing the text to be overlaid.

“We are so impressed with the camp as a whole. From the administration, to the counselors, activities, atmosphere and appearance. The counselors you hire are amazing. Our daughter has never had a bad experience.”

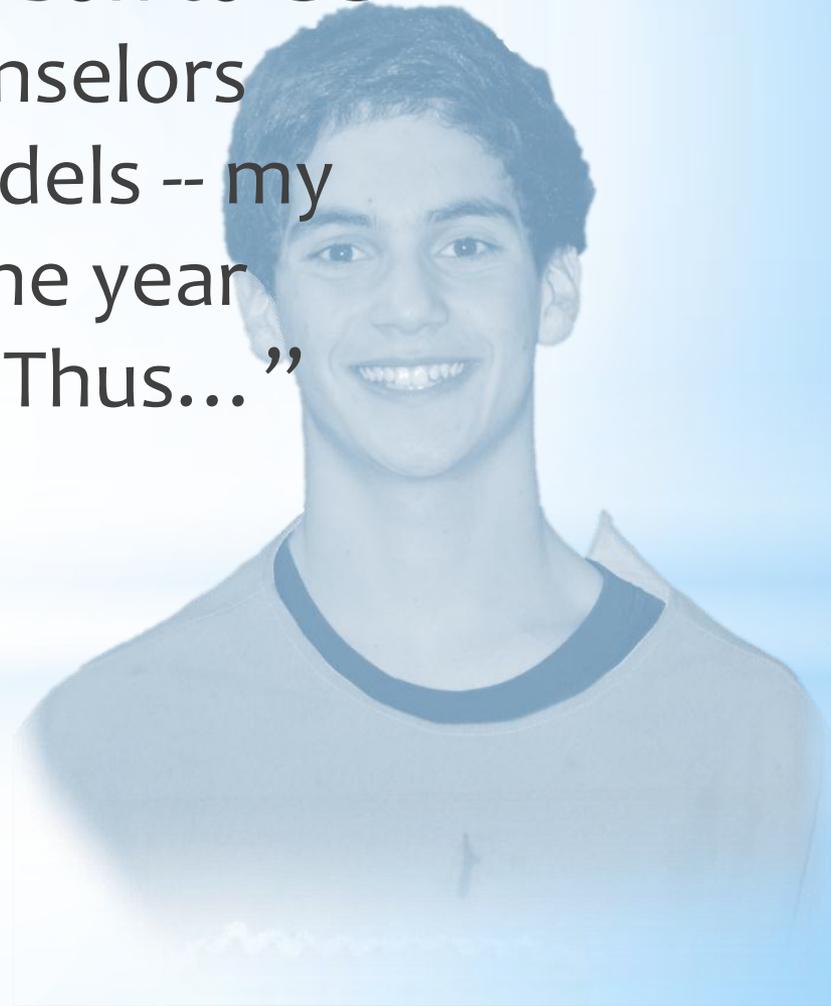
“I had hoped that my son would gain some much needed confidence and I am so pleased that indeed that happened. He was so nervous about being on his own for a week and ended up loving camp so much he did not want to come home. That is a sign of an excellent experience. Thank you.”





“The experiences our daughter has had through camp are priceless. She comes home full of confidence and excited (tired but excited!) and full of great stories. The experiences she has had at camp will benefit her the rest of her life!”

“The main reason I send my son to GG is because the male counselors couldn't be better role models -- my son spends the rest of the year attempting to Strive Ever Thus...”



“Counselors come heart first...”







Chris

GENEVA GLEN  
GGG  
STAFF













